

Claims Directory	Direct Reporting to Carrier	Agent / Agency Required to Submit ACCORD
AIG Domestic Claims, Inc. <u>To Report A New Claim:</u> Excess Casualty and Risk Finance Claims Email: excessfnol@aig.com Fax: (866) 743-4376 Mail: AIG Domestic Claims, Inc. Attn: CID 175 Water Street, 22nd Floor New York, NY 10038 Toxic tort, Environmental, Pollution Insurance, Healthcare/Medical Malpractice and Excess Workers' Compensation Claims Email: severityfnol@aig.com Fax: (866) 947-1331 Mail: AIG Domestic Claims Attn: CID 101 Hudson Street, 31st Floor Jersey City, NJ 07302 Commercial Property Email: jerseycitycommercialproperty@aig.com Fax: (866) 947-1331 Mail: AIG Domestic Claims, Inc. Attn: Commercial Property Claims Department 101 Hudson Street, 20th Floor Jersey City, NJ 07302 D & O Claims: Email: c-claim@chartisinsurance.com Phone: (888) 602-5246 Fax: (866) 227-1750 Mail: Attn: C-Claims, D&O Claims 175 Water Street New York, New York 10038 - Claim Inquiries: (866) 473-0756 - Commercial Property Claims: Phone: (877) 873-9972 E-mail: lexclaimstatus@aig.com	X	
Allianz - Phone: 800-558-1606 (outside U.S.: 314-513-1353) - Email: CIFNOL@ffic.com	X	
American Reliable - Report New Claims: 800-535-1333 Ext. 1477 - Claims Status: 800-535-1333 Ext. 1487 - Fax: 480-483-2912	X	

Crum & Forster • Phone: (808) 537-5221 • Toll Free: (800)953-7999 • Fax: (877) 622-6144 • Email: FSClaim.ReportDesk@cfins.com	X	
Dongbu Insurance John Mullen & Company: 677 Ala Moana Blvd, Ste 910 Honolulu, HI 96813 • Claim Reporting: claims@johnmullen.com • Claim Inquiries: (808) 531-9733 • Fax: (808) 531-0053	X	
DTRIC Insurance 1600 Kapiolani Blvd. Suite 1520 Honolulu, HI 96814 • Automobile claims: (888) 443-8742 (24 hours) • Phone: (808) 951-1770 • Fax: (808) 951-1868 • E-mail: claims@dtric.com	X	
FirstComp • Phone: (888) 500-3344 • Email: FROI@firstcomp.com • On-line: www.firstcomp.com • Fax: (877) 444-6806	X	
First Insurance Company 1100 Ward Avenue Honolulu, HI 96814 • Main line: (808) 527-7777 (24 hours) • Toll Free: (888) 342-6448 • Claim Reporting: (808) 527-7711 • WC Claim Reporting Fax: (808) 527-7511 (mail the original) • Neighbor Island & Mainland: (800) 272-5202 • Fax: (808) 545-3120 • Email: claimsreportsdesk@ficoh.com • Claim Inquiries: (808) 527-7711	X	
First Mercury Insurance Company P.O. Box 5096 Southfield, Michigan 48086 or 29621 Northwestern Highway Southfield, MI 48034 • Fax: (248) 357-5036 (Attn: Claim Department) • E-mail: claimsfax@firstmercury.com		
FLOOD POLICIES: First Insurance Co. of Hawaii* • Phone: (808) 527-7408 • Fax: (808) 543-8170 • E-mail: ficohcs@torrentcorp.com Island Insurance Co. • National Flood: (800) 759-8656 • Fax: (406) 257-1629 • Email: claims@floodpro.net	X	

Selective - Phone: (877) 348-0552 Wright Flood - Phone: (800) 725-9472 - Fax: (877) 270-4329		
Great American / Inland Marine Claims Reporting P.O. Box 5425 Cincinnati, OH 45201-5425 - Reporting phone number: (800) 584-0835 - Fax number: (800) 811-4751 - Work Comp Claims reporting number: (877) 836-1555 - Mail WC claims to: P.O. Box 5432 Cincinnati, OH 45201 - WC Claim Reporting Fax: (888) 223-1317	X	
Hartford Steam Boiler - Phone: (888) HCB-LOSS (888/472-5677) - Fax: (888) 329-5677 - Email: New_Loss@hsb.com	X	
Hawaii Property Insurance Assn. (HPIA) Serviced by First Insurance Call: (808) 527-7711	X	
HEMIC (Hawaii Employers' Mutual Insurance Company) 1100 Alakea Street, Ste 1400 Honolulu, HI 96813 - Fax: (808) 522-5855 (mail the original) - Claim status: (808) 524-3642 - Neighbor islands: Fax: (888) 686-5510 Phone: (888) 292-3642	X	

Hull & Company PACIFIC ISLANDS (HAWAII) 3375 Koapaka Street, Suite F238-12 Honolulu, HI 96819 • Phone:(808) 840-1980 • Fax:(866) 859-8302		X
IC International, Inc. 1132 Bishop Street, Suite 1595 Honolulu, HI 96813 Diane Inouye • Phone: (808) 591-8751 • Fax: (808) 275-8751		X
Island Insurance Company (Tradewind Insurance Co.) P.O. Box 1520 Honolulu, HI 96806-1520 or 1022 Bethel Street, 2 nd Floor Honolulu, HI 96813 • Phone: (808) 564-8222 • Fax: (808) 275-8222 • E-mail: clmrpt@islandinsurance.com. • Neighbor Islands toll-free: (888) 312-2525 • WC Claim Reporting Fax: (808) 564-8594 (mail the original)	X	
Mitsui Sumitomo 10 Universal City Plaza, Suite 1700 Universal City, CA 91608 • Phone: (866) 676-6872 • Fax: (866) 329-6766 • Email: Newloss@msigusa.com • On-line: www.msigusa.com All Automobile, General Liability, Property/Inland Marine and Workers' Compensation Claims should continue to be reported to their Claim Service Center (CSC) in Cincinnati at 312 Elm Street, Suite 1250, Cincinnati, Ohio 45202, Attention: Intake Unit.	X	
National Interstate Insurance 1001 Kamokila Blvd, Suite 201 Kapolei, HI 96701-2091 • Phone: (800) 316-9167 • Fax: (808) 536-2467 • New Loss Reporting: hawaii.claims@natl.com	X	
Philadelphia Insurance Companies Attention: Claims Department One Bala Plaza, Suite 100 Bala Cynwyd, PA 19004-0950 • Phone: (800) 765-9749 • Fax: (800) 685.9238 • E-mail: claimsreport@phlyins.com • Online: https://www.phly.com/aboutphly/Claims/ReportClaimForm.aspx	X	

Progressive Insurance 711 Kapiolani Blvd. Suite 1000 Honolulu, HI 96813 • Claims service: (800) 274-4499 (24 hours) • Phone: (808) 591-6900 • Mail all towing receipts for reimbursement to: Progressive Roadside Assistance PO Box 9147 Medford, MA 02155	X	
Resort Hotel Association (RHA) Casualty Program Claims administered by Gallagher Bassett Services, Inc. Phone: (866) 483-6599 (Identify your resort as a member of RHA)	X	
RLI 700 Bishop Street, Suite 1703 Honolulu, HI 96813 • Phone: (808) 533-1515 ext. 308 • Neighbor Islands: (888) 754-5411 • Email: New.Claim@rlicorp.com • After hours: Steve Tait (808) 989-5372 (cell number) • Fax: (808) 533-1680	X	
RPS (Risk Placement Services) 677 Ala Moana, Suite 316 Honolulu, HI 96813 Phone: (808) 535-1940 Fax: (808) 535-1941 • Claims Services by: CRAWFORD & CO. • Email: uspc.honolulu.hi@us.crawco.com • Fax: 770.777.6388	X	
Seacoast Brokers • Claims: (843) 341-1600 • E-mail: claims@seacoastbrokers.com		X
Sompo Japan Insurance Company (formerly Yasuda Fire and Marine) 777 South Figueroa Street, Suite 4800 Los Angeles, CA 90017 • Phone: (213) 243-1800 • Fax: (213) 243-1857	X	
Travelers Insurance • Personal lines: (800) 252-4633 • Commercial lines: (800) 238-6225 • Telephonic reporting: (800) 238-6225 • Online: http://www.travelers.com/	X	
Triad Insurance Agency, Inc. (SEE RPS)	X	
World Wide Facilities, Inc Claim Reports to Mullen 677 Ala Moana Blvd, Ste 910 Honolulu, HI 96813 • Claim Reporting: claims@johnmullen.com • Claim Inquiries: (808) 531-9733 • Fax: (808) 531-0053	X	