



CRUM & FORSTER®
A FAIRFAX COMPANY

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To: Our Agency Partners

Re: Commercial Lines Policy Services Portal

We are excited to announce the launch of our policy services portal for Commercial and Construction policies! This portal will allow registered agency users to view their Insured's policies, endorsements, payment history, balances, and general policy information.

Please use this link to access the portal. <https://cf-connect.com/>

Instructions on how to register for access to the portal are attached.

Please note that policy documents are only available for policies effective 10/1/2024 and after.

If your agency would like a training session on how to use the portal, please email me at Shannyn.Kott@cfins.com to set up a Zoom session.

Thank you.

Enclosures: Policy Services Instructions

How to Access Commercial Policy Services from C&F Connect Marketplace

- 1) Use this link to access the C&F Connect Marketplace homepage:
[C&F Connect Marketplace \(cf-connect.com\)](https://cf-connect.com)
- 2) Click on the “Let’s Get Started” button to register for the Commercial Lines Policy Services.

Enable Your Insurance Practices

Welcome to the C&F Connect Marketplace, a new hub of service capabilities to add efficiencies and success to your organization.

[Let's Get Started](#)

Questions? [Contact Us](#)

- 3) Complete the form request by selecting “Commercial Lines” and “Policy Services”. Please note that only Policy Services is available currently.

You will receive an email confirming access within 1-2 business days of submitting the request.

* Required Fields

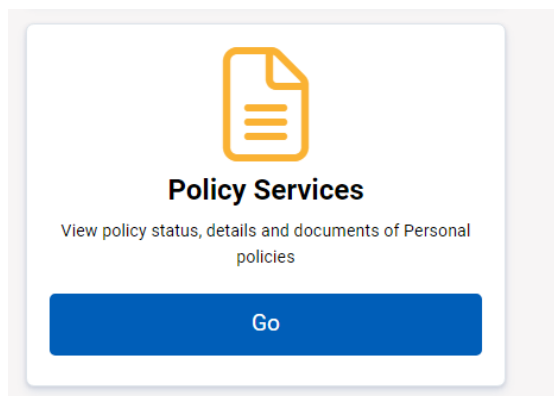
* Is this access request for:

- ☐ Personal Lines
☒ Commercial Lines

* I am interested in the following services:

- ☐ Claims & Risk Management
☐ Loss Runs & Reports
☐ Report a Claim
☐ Risk Engineering
☐ Hawaii Agency Portal
☒ Policy Services

- 4) Once you are granted access, login and select “Go” to enter the Policy Viewer portal.



- 5) Search for your general policy information, copies of policies and endorsements, invoices, and payment history.

Preferred Profit Centers

Search Criteria

☒ Use My Preferred Profit Centers

Policy Type

☒ Commercial
☐ Personal

Policy Status

Account Number

*Note: exact match

Account/Insured/Last Name

*Note: enter a partial name to return partial matches. Last Name is for personal lines only

Policy Number

*Note: exact match

Policy Effective Date

Date format should be mm/dd/yyyy

From

To

Quick Search Filters

☐ Quotes in progress ☐ Upcoming Renewals in 90 days ☐ In force ☐ Recently updated [Clear Quick Search](#)

Search Results

Account Name	Account Number	Product	Policy Number	Effective Date	Expiration Date	Status
Please select criteria to run a search						