



February 7, 2025

**GA BULLETIN 2025-02**

**TO: OUR AGENCY PARTNERS**  
**FROM: MIKE ONOFRIETTI, SENIOR VICE PRESIDENT**  
**RE: PROPERTY INSURANCE RATES**

As a trusted partner, we want to keep you informed about upcoming changes to our property insurance rates.

The Insurance Division approved our filing to increase rates for Property insurance policies. Dwelling Fire rates will increase by an average of 20.7% for single-family rentals and 73.3% for condominium unit rentals effective April 1, 2025. These changes reflect widespread industry trends that all insurers in Hawai'i and elsewhere are facing. We will be reducing commission rates concurrent with this change which was necessary to both achieve regulatory approval and reduce the amount of the increases experienced by our mutual clients. The increases would have been higher had we retained current commission levels.

We will be making one additional change for clients whose policies are currently written with a \$500 deductible. In those cases, we will increase their deductible to \$1,000 at renewal to reduce the impact of the rate change. The \$500 option is still available for clients wishing to retain the lower deductible.

Although these changes are certainly not what we had hoped for, they have become necessary for us to continue to provide Dwelling Fire insurance coverage for our customers.

We will begin alerting individual policyholders to these changes using the attached mailer page that customers will receive about 40 days before their renewals.

We want to ensure that you have all the information you need to address these changes with customers. Please feel free to contact your underwriter with any questions.

Mahalo for being a partner of Island Insurance, Hawai'i's only locally owned and nationally ranked property and casualty insurer.

- 2008 – 2024 Ward Group Top 50 P&C Insurer in the Nation
- 2006 – 2024 Hawaii Business Magazine Best Places to Work

- Rated "A" (Excellent) by A.M. Best Company, the world's most notable rating organization



## ISLAND INSURANCE

- Island Insurance Company, Ltd.
  - Island Premier Insurance Company, Ltd.
  - Tradewind Insurance Company, Ltd.
- P.O. Box 1520 · Honolulu, HI 96806-1520  
(808) 564-8200 · Toll-Free (888) 312-2525

## DWELLING FIRE INSURANCE

### ***The VALUE of the Independent Insurance Agent:***

- Licensed professional with strong customer and community ties
- One-on-one servicing; treats you like a person, not a number
- Explanation of your coverages and options
- Assistance following an accident or catastrophe
- One-stop-shop for many types of coverages

Aloha,

Thank you for renewing your **property insurance** with **Island Insurance Company**. We value your business and are dedicated to serving you with the same care and local expertise that we have provided to the people of Hawai'i for over 80 years.

The insurance industry has experienced many unprecedented changes in recent years that have caused property and casualty insurance companies in Hawai'i to raise their property insurance rates. Some of these factors include:

- Losses associated with greater frequency and severity of natural disasters worldwide, including 2023's Lahaina wildfire;
- A large and increasing number of water damage claims in single family homes and condominium units;
- Higher reinsurance costs, also known as insurance for insurance companies; and
- Other costs driven higher by inflation including construction costs.

To continue providing appropriate insurance coverage to our customers, **we will be increasing our rates for Dwelling Fire insurance policies. The new rates will take effect on your upcoming scheduled policy renewal date** (see your enclosed declarations page).

Although these increases are certainly not what we had hoped for, they have become necessary for us to continue our long-term commitment to our valued customers and our communities.

If you previously had a deductible of \$500 on your policy we have **increased it to \$1,000** to reduce the impact of this change to your premium. If you prefer to retain a \$500 deductible, please contact us or your independent insurance agent for assistance.

Thank you for your continued confidence in Island Insurance. We look forward to serving you in the years to come.

Sincerely,

Scott Kuioka  
President

## THE ISLAND ADVANTAGE

1. Hawaii's Largest Locally Owned and Managed Property & Casualty Insurance Carrier
2. Nationally Recognized as a Top 50 P&C Insurance Company by Ward Group
3. Financial Strength Rating of "A" (Excellent) from A.M. Best
4. Honolulu-Based Call Center (808-564-8111)
5. Local 24-hour Claims Service (808-564-8222)
6. Island Certified<sup>SM</sup> Repair Shops
7. Serving Hawaii's Families and Businesses Since 1940

## Contents

- Privacy Policy
- Insurance Bill
- Policy Declarations

Island Insurance provides automobile, homeowners, condominium, renters, personal umbrella, dwelling fire and commercial insurance. Contact your independent insurance agent for more information, or visit our website at **[www.islandinsurance.com](http://www.islandinsurance.com)**.