



IN CASE OF AN EMERGENCY, CALL 911...

EMERGENCY CONTACTS

Island	Building Name	Address	City	State	Zip code	Phone
Oahu	Honolulu – Main	201 Merchant Street, Suite 1100	Honolulu	HI	96813	(808) 533-3222
Oahu	CFT Building Mgmt.	Suite 2200				(808) 526-4091
Oahu	CFT Building Security	Main Lobby				(808) 216-4635
Oahu	CFT Parking	Loading Dock Office				(808) 688-6059
Big Island	Honokaa Office	45-3551 Mamane St., #A3	Honoka'a	HI	96727	(808) 775-7227
Big Island	Hilo Office	80 Pauahi St, Ste. 105	Hilo	HI	96720	(808) 935-2943
Big Island	Kona Office	75-167 East Hualalai Road	Kailua-Kona	HI	96740	(808) 329-4844
Maui	Kahului Office	285 West Ka'ahumanu Avenue #215	Kahului	HI	96732	(808) 244-5561
Kauai	Lihue Office	4493 Pahee St	Lihue	HI	96766	(808) 533-8618

KEY ATLAS CONTACTS

Chason Ishii Atlas President Ph (808) 533-8739 Cell (808) 341-8163 cishii@atlasinsurance.com	Vincent Miyoi Atlas Senior Vice President Organizational Management Client Consulting Services – Risk & Claims Ph (808) 533-8719 Cell (808) 721-9191 vmiyoi@atlasinsurance.com	Bernard Nunies Tradewind Group - Human Resources AVP, VP & Chief Human Resources Officer Tradewind Group Ph (808) 762-6191 bknunies@tradewindgrp.com
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(The information on this page is for internal use only. This information is not intended for personal use. The people listed herein have agreed to list this information for emergency related purposes only.)



EMERGENCY RESOURCES

Oahu

American Red Cross (State Chapter)
734-2101
Hours: Monday–Friday, 8 a.m.–4:30 p.m.

Board of Water Supply

Trouble Line.....
748-5000
Hours: 24 hours a day, 7 days a week

City and County of Honolulu

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.
Address: 650 South King Street, Honolulu, HI 96813
Department of Emergency Management..... 723-
8960
TTY Service.....
723-8966
Customer Service Main Line.....
768-9311
Environmental Services Customer Service Line..... 768-
3330

Department of Health.....
586-8000
(For food safety questions)
Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Disability and Communication Access Board (DCAB).....
586-8121
Emergency preparedness for people with disabilities
[http://health.hawaii.gov/dcab/community-](http://health.hawaii.gov/dcab/community-resources/emergency/)
[resources/emergency/](http://health.hawaii.gov/dcab/community-resources/emergency/)

Emergency Calls

Police, Fire,
Ambulance..... 911

Hawaii Emergency Management Agency.....
733-4300
Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Hawaii Gas

Maui, Molokai, Lanai

American Red Cross (Maui County)
244-0051
Hours: Monday–Friday, 8 a.m.–4 p.m.

Department of Health.....
984-8230
(For food safety questions)
Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Department of Water Supply (Maui, Molokai)

Trouble Line.....
270-7633
Hours: 24 hours a day, 7 days a week

Emergency Calls

Customer Service Office.....
535-5933
Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.
Emergency Dispatch Office
526-0066
Hours: 24 hours a day, 7 days a week

Hawaii One Call Center..... 811 or 1-866-
423-7287

(To request marking of underground lines in and around your
property prior to excavation work)
Hours: 24 hours a day, 7 days a week

Hawaiian Electric Company

Customer Service Office.....
548-7311
Hours: Monday–Friday, 7:30 a.m.–5 p.m.
Claims Department
543-4624
Hours: Monday–Friday, 7:30 a.m.–4 p.m.
Address: PO Box 2750, Honolulu, HI 96840-0001
Education & Consumer Affairs Department.....543-7511
Hours: Monday–Friday, 7:30 a.m.–4 p.m.
Vegetation Management Department.....543-7836
Hours: Monday–Friday, 7:30 a.m.–4 p.m.
Email: trimrequest@hawaiianelectric.com
Trouble Line (toll free)1-855-304-1212
(To report power outages, downed power lines, or trees on
power lines)
Hours: 24 hours a day, 7 days a week

Hawaiian Telcom

24-Hour Customer Care Office..... 643-6111
or 611
Hours: 24 hours a day, 7 days a week

Streetlight Outage

Street Lighting Customer Service.....
768-5300
Oahu Highway Division.....
831-6714
Oahu Highway Division After Hours..... 485-
6200

Police, Fire,
Ambulance..... 911

Hawaii Gas (Maui)

Customer Service Office.....
877-6557
Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.
Customer Service Office (Lanai) 1-800-
828-9359
Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.
Customer Service Office (Molokai).....1-800-828-
9359
Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.
Emergency Dispatch Office.....
526-0066
Hours: 24 hours a day, 7 days a week



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(To request marking of underground lines in and around your property prior to excavation work)

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Hawaiian Telcom

24-Hour Customer Care Office..... 643-6111 or 611

Hours: 24 hours a day, 7 days a week

Lanai Water Company.....

565-3352

Hours: Monday–Friday, 7 a.m.–3:30 p.m.

After Hours

559-3352

Maui County Emergency Management Agency

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Address: 200 South High Street, Wailuku, HI 96793

Maui Office.....
270-7285

After Hours (Maui Police Dispatch) 244-6400

Molokai.....

553-9060

After Hours (Molokai Police Dispatch) 553-5355

Lanai.....

565-7479

Hawaii (Big Island)

American Red Cross (Hawaii County)

935-8305

Hours: Monday–Friday, 8 a.m.–4 p.m.

Department of Health

(For questions about food safety)

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Hilo Office.....

933-0917

Kona Office.....

322-1507

Department of Water Supply

Trouble Line.....

961-8790

Hours: 24 hours a day, 7 days a week

Emergency Calls

Police, Fire,

Ambulance..... 911

Hawaii County Civil Defense Agency.....

935-0031

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Address: 920 Ululani Street, Hilo, HI 96720

After Hours (Hawaii Police Dispatch) 935-3311

Hawaii Electric Light Company

Claims Department.....

969-0279

Hours: Monday–Friday, 7:30 a.m.–3:30 p.m.

After Hours (Lanai Police Dispatch)

565-6428

Maui Electric Company

Claims Department

871-7777

Hours: Monday–Friday, 7:30 a.m.–4 p.m.

Molokai and Lanai (toll free) 1-877-871-8461

Address: PO Box 398, Kahului, HI 96733-6898

Customer Education.....

871-2304

Hours: Monday–Friday, 7 a.m.–4 p.m.

Customer Service Office

Hours: Monday–Friday, 8 a.m.–5 p.m.

Maui Office.....

871-9777

Molokai and Lanai (toll free) 1-877-871-8461

Trouble Line

(To report power outages, downed power lines, trees on power lines, or street lights out)

Hours: 24 hours a day, 7 days a week

Maui Office.....

871-7777

Molokai and Lanai (toll free) 1-877-871-8461

Address: PO Box 1027, Hilo, HI 96721

Customer Service Office

Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.

Hilo Office.....

969-6999

Kona Office.....

329-3584

Community Outreach Division

Hours: Monday–Friday, 7:30 a.m.–3:30 p.m.

Hilo Office.....

969-0137

Kona Office.....

327-0543

Trouble Line.....

969-6666

(To report power outages, downed power lines, or trees on power lines)

Hours: 24 hours a day, 7 days a week

Hawaii Gas

Customer Service Office (Hilo).....

935-0021

Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.

Customer Service Office (Kona).....

329-2984

Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.

Emergency Dispatch Office.....

Hours: 24 hours a day, 7 days a week

Hawaii One Call Center..... 811 or 1-866-

423-7287

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Hawaiian Telcom

24-Hour Customer Care Office..... 643-6111
or 611

Hours: 24 hours a day, 7 days a week

Streetlight Outage

Hawaii County Traffic Division.....
961-8341

Hours: Monday–Friday, 7 a.m.–3:30 p.m.

After Hours (Hawaii Police Dispatch) 935-
3311

Kauai

American Red Cross (Kauai).....
245-4919

Hours: Monday–Friday, 8 a.m.–4 p.m.

Department of Health.....
241-3323

(For food safety questions)

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Department of Water.....
245-5400

Hours: Monday–Friday, 6 a.m.–2:30 p.m. (October–March)

Monday–Friday, 6:30 a.m.–3 p.m. (April–September)

Trouble Line
245-5444

After Hours (Kauai Police Dispatch) 241-
1711

Emergency Calls

Police, Fire,

Ambulance..... 911

Hawaii Gas

Customer Service Office.....
245-3301

Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.

Emergency Dispatch Office.....
526-0066

Hours: 24 hours a day, 7 days a week

Hawaii One Call Center..... 811 or 1-866-
423-7287

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Hours: 24 hours a day, 7 days a week

Hawaiian Telcom

24-Hour Customer Care Office..... 643-6111
or 611

Hours: 24 hours a day, 7 days a week

Kauai Emergency Management Agency.....
241-1800

Hours: Monday–Friday, 7:45 a.m.–4:30 p.m.

Address: 3990 Ka’ana Street, Suite 100, Lihue, HI 96766

After Hours (Kauai Police Dispatch) 241-
1711

Kauai Island Utility Cooperative (KIUC)

Customer Service Office.....
246-4300

(For emergencies, power interruptions)

Hours: Monday–Friday, 7:30 a.m.–4:30 p.m.

Trouble Line (After Hours) 246-
8200