

QuickQuote

Quote Creation
Job Aid

This job aid provides step-by-step directions to create a quote using the QuickQuote system. The steps below assume that you have signed on to the system and that your agency is registered.

Search and/or Create the Account

Begin at the **Home** screen to search for or create an account.

Account Search

Your agency may have many accounts in the system. To avoid duplicating an existing account, the best practice is to search first to determine if the account already exists.

Follow these steps:

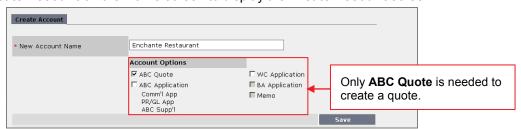
- 1. Select the criterion by which to search from the **Search By** drop-down list. You can search for accounts by producer code, producer name, account name, or effective date.
- Enter the text by which to search in the Search Text field. An asterisk (*) wildcard may be
 used in the Search Text field so that you don't have type the full account name. For example,
 type Restaurant* to pull up accounts beginning with Restaurant and *Terry to pull up
 accounts ending with Terry.
- 3. Click the magnifying glass icon to begin the search.
- 4. If the search results display the correct account, select the account, and then skip to the section *Account Selection*, otherwise proceed to the following section, *Account Creation*.

Account Creation

Create a new account name for the customer or entity and identify the quote or policy options that you are completing.

Follow these steps:

1. Click Create Account on the Home screen to display the Create Account screen.



Type the new account name in the **New Account Name** field, taking care not to duplicate an existing account name.

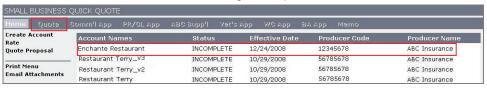
- 2. Click ABC Quote (American Business Coverage).
- 3. Click **Save** to save your entries and return to the **Home** screen.



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Account Selection

Select the account from the **Home** screen to begin the quote.



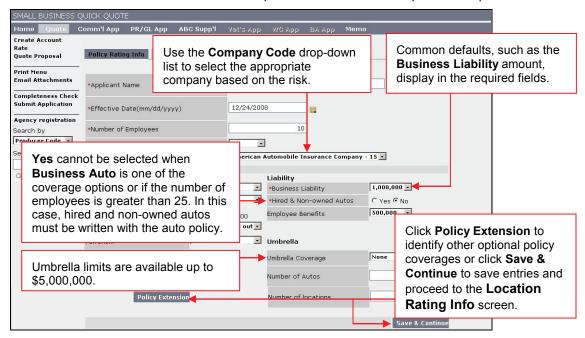
Follow these steps:

- 1. Select (click) the account name from the displayed list. The tabs available for entry will be enabled (will no longer be grayed out).
- Click Quote in the Menu bar to display the Quote screens.

Complete the Quote

Policy Rating Information

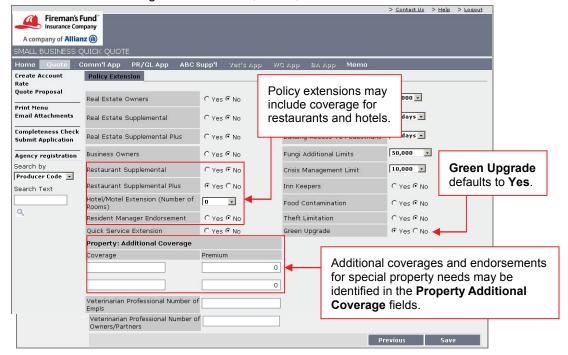
Use the **Quote** screens to enter rating information for the policy and individual locations to be quoted for this account. Both screens must be completed for QuickQuote to produce a quote.



- 1. Complete the required fields identified by red asterisks. Many required fields display common default values that may be changed as needed.
- 2. Do one of the following:
 - Click Policy Extension to enter optional policy coverages.
 - Click Save & Continue, and then skip to the Quote Location Rating Information section.

Policy Extensions

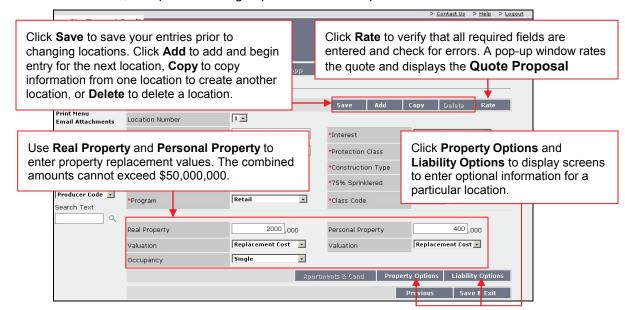
Use the **Policy Extension** screen to enter additional optional coverage extension endorsements, such as an extension of coverage for restaurants, hotels, or motels.



- 1. Identify the optional coverage extension endorsements as needed.
- 2. Click Save to save your entries and return to the Policy Rating Information screen.
- 3. Click the **Location Rating Info** tab.

Location Rating Information

The **Location Rating Information** screen works in a similar fashion to the **Policy Rating Information** screen, except the coverage options are tied to specific locations.



Follow these steps:

- 1. Select the number in the Location Number field to change locations.
- 2. Identify the coverages for each location.
- 3. Do one of the following:
 - Click Save to save your changes for this location.
 - Click Save & Exit to save your entries and return to the Home screen.
 - Click Property Options to save your entries and display the Property Options screen.
 - Click Liability Options to save your entries and display the Liability Options screen, and then skip to the Quote Liability Options section.

Property Options

Use the **Property Options** screen to identify additional optional property coverages, such as building value or property protection, for a specific location.

Follow these steps:

- 1. Identify the property coverages for each location as needed.
- 2. Click **Save** to save your entries and return to the **Location Rating Information** screen.

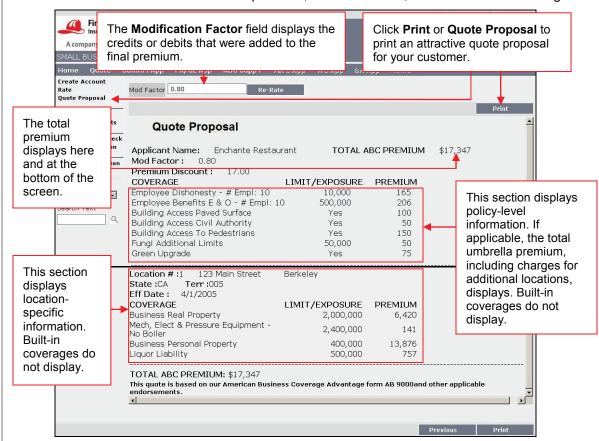
Liability Options

Use the **Liability Options** screen to identify additional optional liability coverages, such as liquor sales, for a specific location.

- 1. Identify the liability coverages for each location as needed.
- 2. Click **Save** to save your entries and return to the **Location Rating Information** screen.

Quote Proposal

The **Quote Proposal** screen is accessed by clicking **Rate** on the **Location Rating Information** screen. Use this screen to determine the premium, check for errors, and fine tune the coverages.



- Review the policy-level information including the rated coverages, limits/exposures, and premiums.
- 2. Review the location-specific information including the rated coverages, limit/exposure, and premium for each.
- 3. Review the Total ABC Premium amount.
- 4. Change the modification factor, if needed. The **Modification Factor** field default is 1.0. When approved by your underwriter, enter a new modification factor between .60 (40% credit) and 1.40 (40% debit), and then click **Re-Rate** to update the final premium.
 - **Note** Modification factors must meet risk characteristic guidelines and are subject to individual state filings.
- 5. Once the quote premium is determined, click **Print** or **Quote Proposal** in the left pane to print a customer version of the quote proposal.

QuickQuote On Line Training Course

Agency Access

- Enter Agency Desktop
- Open "Services" tab top of page
- Expand (Open) "On Line tools" left column of page
- Click on Small Business Quote Tools near the end of the tools list
- Click on Training Module lower right of page
 - a. User can select the "Quote Creation Job Aid" to guide them in QQ
- Course opens for user to complete