



# AGENTLINE BULLETIN

January 21, 2025

| DAB #3-2025

## First Hawaiian Bank to Discontinue Accepting DTRIC Premium Payments

Aloha Agency Partners,

Effective March 31, 2025, First Hawaiian Bank will no longer accept DTRIC insurance premium payments at its branches. Please notify your customers of this upcoming change and encourage them to use alternative payment methods.

### For credit and debit card payments:

- Pay online at [www.dtric.com](http://www.dtric.com)
- Access the customer portal at <https://policyholder.dtric.com>
- Use DTRIC's mobile app, available for download at App Store (iPhone) or Google Play (Android)

### For check payments:

Mail your check, along with the payment stub, to:

DTRIC Insurance  
P.O. Box 30920  
Honolulu, HI 96820-0920

If you have any questions, please feel free to contact our underwriting team.

Mahalo,

A handwritten signature in black ink that reads "Dennis E. Rae".

Dennis E. Rae, CPCU  
Executive Vice President and Chief Underwriting Officer