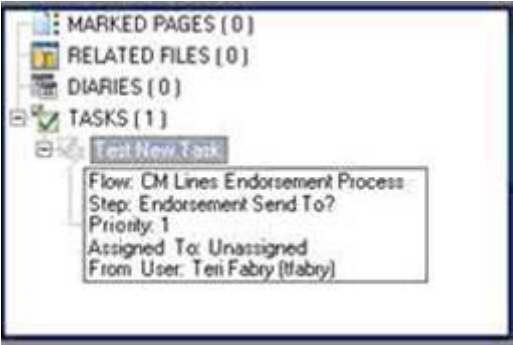**From:** Irlene Torres

Sent: Tuesday, September 29, 2009 5:30 PM

To: Atlas - CCG House

Cc: IRHelp

Subject: IR Question - Workflow Step to the Next

Recently a couple of questions were raised about seeing an "out of place" description while IR processes a task from one step to the next in the workflow. If you see the task window containing the following or similar words below, you may disregard those descriptions. In the background IR is processing the command and shows the programming instructions for a brief time; unfortunately they could not mask it so you're seeing the internal routing. Be assured that the task is successfully being sent to the next step, albeit somewhat slowly.

Step: *Endorsement Send To?*
Assigned to: *Unassigned*

Thank you for the inquiry. Please continue to forward your functionality questions to IRHelp@atlasinsurance.com with a cc to Teri if you are in the CCG unit.

GO PAPERLESS

Irlene Torres

AVP, Information Technology
Atlas Insurance Agency
1132 Bishop Street, Suite 1600 | Honolulu, HI 96813
Phone 808.533.8685 | Fax 808.550.1028
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