
Sent: Friday, March 18, 2011 11:59 AM

To: Atlas - C/L AMs; Atlas - C/L Bishop St AAs; Atlas - C/L Branch Office AAs; Atlas - CCG AA; Atlas - CCG AM; Atlas - P/L AM; Atlas - P/L Bishop St AAs

Cc: Irlene Torres

Subject: Impact to IR When Changing Sagitta Client Code

Reminder -

When a current Sagitta's client code is changed to a new client code, please allow ImageRight to automatically synch & update to this new client code change and refrain from using the *WorkSmart File Save* integration button.

When ImageRight updates & synch the change automatically, the client file link between IR & Sagitta remains intact, which will continue to synch all files & folders to the correct IR client file.

If *WorkSmart File Save* button is used, a NEW empty IR file is created for this "new" client code change, but any new items added in Sagitta to the "NEW" client code will NOT synch to the NEW IR Client File, but rather to the **OLD IR Client File (still exist, as the IR's synch didn't get a chance to update the change)**; so therefore you may report that ImageRight File synch is not working when searching for that new "change" in the new IR Client File. But if you find yourself in this situation, the workaround is to cut and paste the contents of the old IR Client file into the new IR file and delete the old IR client file, or do an F2 (information update) to merge both client files.

Please send me an email if you have any questions or need assistance. Thank you.