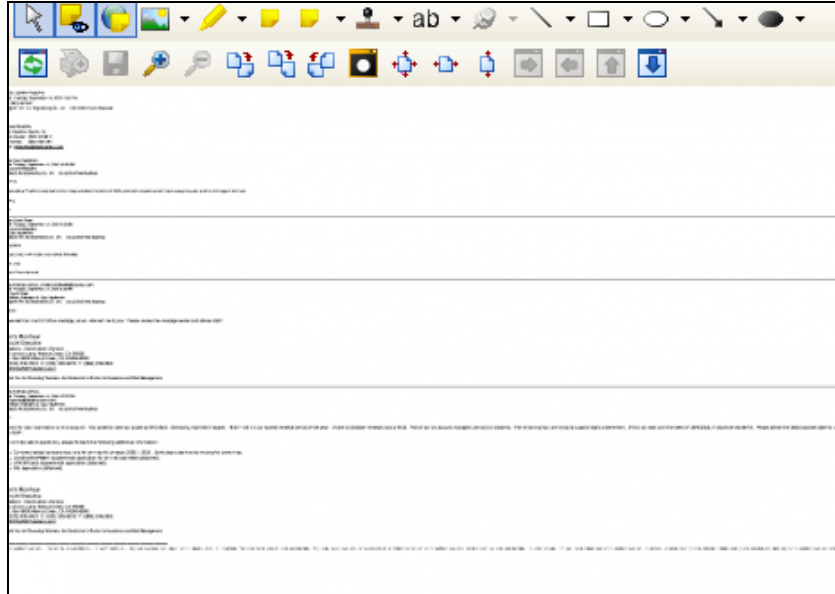


Minuscule Size Text on IR Imported Email Messages

Issue : Outlook email messages contain extremely small text when imported into ImageRight using Import/Quick Import. This usually occurs when the email contains a lengthy disclaimer sentence.

Sample:



Cause: Defect in 5.2

Resolution: Use File > Print > ImageRight Printer. DO NOT use ImageRight Import or Quick Import option.

In Outlook –

- A. Email Message with No Attachment:
 - 1. Highlight/Open the email message, then
 - 2. Select the *Forward* option on the email message, then
 - 3. Select File > Print > choose *ImageRight Printer*
 - 4. On the Import Image dialog box, click *Import* button to import the email message into IR.
 - 5. When done, click on the red  icon on the email message to cancel out of the Forwarding message.
- B. Email Message with Attachment:
 - 1. Follow steps A1 to A3 (above) to import the email message body.
 - 2. Leave the IR import dialog screen up/open.
 - 3. Open the attachment document, select File > Print > *ImageRight Printer*. Attachments will be imported onto the same import dialog screen.
 - 4. On the Import Image dialog box, click *Import* button to import the email message into IR.
 - 5. When done, click on the red  icon on the email message to cancel out of the Forwarding message.