Francis Tagawa

From: Irlene Torres

Sent: Tuesday, August 09, 2011 7:59 AM

To: Francis Tagawa

Subject: FW: Turning information into answers -- ReferenceConnect



Turning information into answers.TM

Take advantage of this tool to get to the resources you need to service your clients, to be knowledgeable and become a trusted advisor.

If you recently clicked on **SilverPlume Sage**, you probably noticed you got **ReferenceConnect** instead. This is an upgraded, new and improved website that provides the most comprehensive online reference library in the insurance industry. The improvements include faster, easier and more intuitive user experience as you look up information and answers to your search.

Navigation

Atlas is subscribed to the four major modules – <u>Commercial Lines</u>, <u>Personal Lines</u>, <u>Benefits & HR</u>, and <u>Sales & Marketing</u> (see left side of the screen). Select one of the modules, then select a line of business (LOB) to "Search for" or drill down to specific publishers to see the most relevant results to your query. This streamlined search narrows down what you're looking for by line of business so you don't have to sift through content that doesn't apply to your subject.

Or, if you know what publisher or area you want to search, you can go to the Quick Links to directly access the specific area.

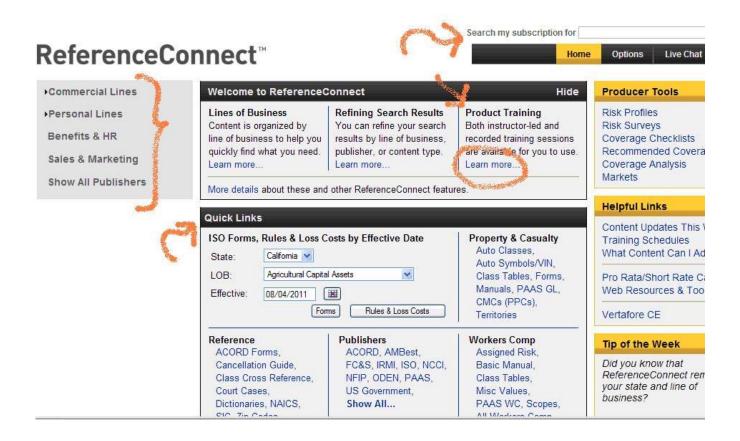
But, if you're looking for content across all areas, then go straight to the "Search my subscription for..." at the top right of the Home page to get the most comprehensive list of results.

Training

A quick overview is available, click here: http://pueo/_files/insuranceapps/ReferenceConnect%20Quick%20Guide.pdf

However, if you want to learn how to use ReferenceConnect efficiently in more detail at your own pace, then training can also be delivered in multiple ways, by Instructor-Led training (approx 1 hour), Recorded sessions (between 8 & 30 minutes) or Use Guides. Click on the "Learn more....." link under Product Training box to register or access the sessions you're interested in.

[If you need help with the Browser Setting or Media Player, please contact Helpdesk@atlasinsurance.com]



Irlene Torres

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