

Francis Tagawa

From: Irlene Torres
Sent: Tuesday, August 09, 2011 7:59 AM
To: Francis Tagawa
Subject: FW: Turning information into answers -- ReferenceConnect



Turning information into answers.™

Take advantage of this tool to get to the resources you need to service your clients, to be knowledgeable and become a trusted advisor.

If you recently clicked on **SilverPlume Sage**, you probably noticed you got **ReferenceConnect** instead. This is an upgraded, new and improved website that provides the most comprehensive online reference library in the insurance industry. The improvements include faster, easier and more intuitive user experience as you look up information and answers to your search.

Navigation

Atlas is subscribed to the four major modules – **Commercial Lines**, **Personal Lines**, **Benefits & HR**, and **Sales & Marketing** (see left side of the screen). Select one of the modules, then select a line of business (LOB) to “Search for” or drill down to specific publishers to see the most relevant results to your query. This streamlined search narrows down what you’re looking for by line of business so you don’t have to sift through content that doesn’t apply to your subject.

Or, if you know what publisher or area you want to search, you can go to the **Quick Links** to directly access the specific area.

But, if you’re looking for content across all areas, then go straight to the “**Search my subscription for...**” at the top right of the Home page to get the most comprehensive list of results.

Training

A quick overview is available, click here: <http://pueo/files/insuranceapps/ReferenceConnect%20Quick%20Guide.pdf>

However, if you want to learn how to use ReferenceConnect efficiently in more detail at your own pace, then training can also be delivered in multiple ways, by Instructor-Led training (approx 1 hour), Recorded sessions (between 8 & 30 minutes) or Use Guides. Click on the “**Learn more.....**” link under Product Training box to register or access the sessions you’re interested in.

[If you need help with the Browser Setting or Media Player, please contact Helpdesk@atlasinsurance.com]

ReferenceConnect™

Search my subscription for

Home

Options

Live Chat

Commercial Lines

Personal Lines

Benefits & HR

Sales & Marketing

Show All Publishers

Welcome to ReferenceConnect

Hide

Lines of Business

Content is organized by line of business to help you quickly find what you need.
[Learn more...](#)

Refining Search Results

You can refine your search results by line of business, publisher, or content type.
[Learn more...](#)

Product Training

Both instructor-led and recorded training sessions are available for you to use.
[Learn more...](#)

[More details](#) about these and other ReferenceConnect features.

Producer Tools

[Risk Profiles](#)
[Risk Surveys](#)
[Coverage Checklists](#)
[Recommended Coverage](#)
[Coverage Analysis](#)
[Markets](#)

Helpful Links

[Content Updates This Week](#)
[Training Schedules](#)
[What Content Can I Add?](#)
[Pro Rata/Short Rate Calculators](#)
[Web Resources & Tools](#)
[Vertafore CE](#)

Tip of the Week

Did you know that ReferenceConnect recommends the best content for your state and line of business?

Quick Links

ISO Forms, Rules & Loss Costs by Effective Date

State: LOB: Effective: [Forms](#)[Rules & Loss Costs](#)

Property & Casualty

[Auto Classes](#),
[Auto Symbols/VIN](#),
[Class Tables, Forms](#),
[Manuals, PAAS GL](#),
[CMCs \(PPCs\)](#),
[Territories](#)

Reference

[ACORD Forms](#),
[Cancellation Guide](#),
[Class Cross Reference](#),
[Court Cases](#),
[Dictionaries, NAICS](#),
[SIC, Zip Codes](#)

Publishers

[ACORD](#), [AMBEST](#),
[FC&S](#), [IRMI](#), [ISO](#), [NCCI](#),
[NFIP](#), [ODEN](#), [PAAS](#),
[US Government](#),
[Show All...](#)

Workers Comp

[Assigned Risk](#),
[Basic Manual](#),
[Class Tables](#),
[Misc Values](#),
[PAAS WC](#), [Scopes](#),
[All Workers Comp](#)

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