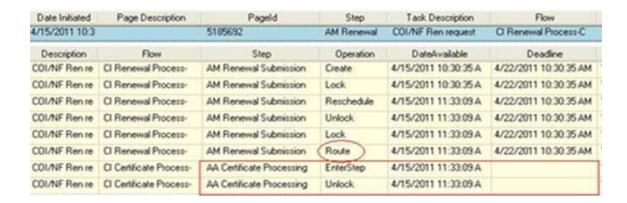# Deadline Programming Issue with Manually Routed Tasks

Issue : When a task is <u>manually routed</u>, it doesn't go through the deadline programming. It does not affect Reschedule.

Date Initiated	Page Description	PageId	Step	Task Description	Flow
4/15/2011 10:3		5185692	AM Renewal	COI/NF Ren request	CI Renewal Process-C

Description	Flow	Step	Operation	DateAvailable	Deadline
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Create	4/15/2011 10:30:35 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Lock	4/15/2011 10:30:35 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Reschedule	4/15/2011 11:33:09 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Unlock	4/15/2011 11:33:09 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Lock	4/15/2011 11:33:09 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Renewal Process-	AM Renewal Submission	Route	4/15/2011 11:33:09 A	4/22/2011 10:30:35 AM
COI/NF Ren re	CI Certificate Process-	AA Certificate Processing	EnterStep	4/15/2011 11:33:09 A	
COI/NF Ren re	CI Certificate Process-	AA Certificate Processing	Unlock	4/15/2011 11:33:09 A	

Cause: Defect. No schedule fix at this time.

Resolution: Work Around:

1. Don't use **manual routing** if **Set Task Attribute** is valid and available to <u>release</u> the task to the next step
2. If manual routing is the only way to send to a task (maybe because changing a workflow), then, change the Priority in the manual routing screen